

Amphitheater Guidelines

- **Amphitheater Hours:** Rental availability is from 11:00 am till 11:00 pm. Office and touring hours are Monday-Friday from 8:00 am till 5:00 pm. Contact the office by calling (423) 229-9422 or (423) 229-9359.
- **All visits** (including sound, equipment, decorator, caterer, and other vendors) to Allandale need to be scheduled.
- **Rescheduling Events:** Based on the availability of the Barn, your rental may be rescheduled up to two (2) weeks prior to the original date and time of booking. Rescheduling of events is limited to one (1) time and will require an additional \$100.00 rescheduling fee.
- **Cancellations:** To receive a full refund you must cancel your reservation a minimum of **one hundred twenty (120) days** prior to your event. **To initiate your cancellation a written email request is required to be sent to jenniferhenry@kingsporttn.gov and a response will be sent to you to confirm your cancellation email. No refunds will be issued if cancellation occurs less than 120 days prior to your event and it is the renter's responsibility to ensure timely cancellation.**
- **Rental Approval:** All rentals of the facilities are subject to approval by the Allandale Advisory Council. Allandale Mansion reserves the right to require the renting party to hire a City of Kingsport police officer and/or additional fire inspectors to work during your event. Allandale may also require chaperones.
- **Rental Items:** Additional chairs and tables may be rented, if available, from Allandale on a first-come, first-serve basis. Tables and chairs rented from Allandale will be set up and taken down by Allandale staff. Tables and chairs rented from a rental company (or borrowed) must be set up and taken down by the rental company or renter.
- **Alcoholic Beverages:** **If you are serving alcohol to your guest you will need to purchase a liability insurance policy.** The most reasonably priced policy we have found is through the TML.

Alcohol, including beer and wine, is allowed on the premises. All **STATE OF TENNESSEE** laws pertaining to the serving of alcohol must be strictly followed. Serving alcohol to any person under the age of 21 will not be permitted. **Alcoholic beverages may not be sold unless a special permit is obtained from the State of Tennessee Alcoholic Beverage Commission.** The serving, possession or consumption of alcohol, including beer and wine on the premises may be ordered discontinued at any time at the discretion of the Allandale Hostess. Inappropriate behavior, exposure to liability due to excessive drinking, intoxication of individuals, damage to property or injury to individuals, and other such activities will result in the closing of the bar and the discontinuance of the serving, possession or consumption of alcohol, including beer and wine.
- **Loud Music:** It is possible that events at adjoining Allandale facilities could be scheduled at the same approximate time. Out of respect for each other's events the person/band/DJ may be asked to reduce the volume (or bass) of their music so as not to interfere with the adjoining renter's event. The Hostess has authority to control excessive noise levels and is authorized to shut off music if volume requests are not adhered to.
- **Tents:** A permit is required to use a tent on Allandale property. Tent permits may be obtained from the city's **Building Inspector's office at 201 W. Market Street** (423) 229-9393. All tent set ups and take downs must be arranged and approved by the Allandale staff prior to your event. Tents set up inappropriately will be removed **at the renter's expense.**
- **Parking:** Limited parking behind the Mansion is at the discretion of the renter. All other guests must park either in the circular driveway or on the lawn below the driveway. It is recommended that the renter provide a parking attendant for over 100 guests. The renter is responsible for controlling parking in the designated parking areas.
- **Cleanup:** There is no charge for normal cleanup by our staff. Should there be an unusual amount of cleanup involved; an appropriate sum may be charged against the damage deposit. Upon completion of your event, the caterer and/or renter is responsible for removing all food, service equipment and supplies and for removing all decorations and personal items. All trash must be taken to the designated dumpster.
- **Decorating:** No tape, tacks, staples, glue, Command strips, or nails of any kind may be used in the Barn or Gazebo. No decorations, signs, etc. may be hung from the walls, woodwork, windows, light fixtures or ceilings. No lights, fabric, streamers, or other items may be hung on or above the overhead sting lights in the hayloft or on the patio.
- **Hanging fabrics must be flame retardant, per the City of Kingsport Fire Marshal.**
- Rice, paper confetti, glitter, loose rhinestones, table scatter, hay, hay bales, fodder shocks, toilet paper as "décor", and silly string MAY NOT be used anywhere on the grounds or inside. Natural rose petals, bubbles and birdseed may be used in outside designated areas of the Barn only. **No balloon releases.**
- **No sparklers, fireworks, tiki torches, sky lanterns, cold spark showers, or other explosive / flammable items.**
- ONLY NATURAL rose petals may be used.
- **Renters and their guests are not permitted to pick or cut Allandale's flowers or greenery. Nothing may be hung from bushes or trees.**
- **Damages:** Renters of any Allandale facility are liable for all damages to the facility, furnishings, equipment and grounds. The renter is also responsible for damages incurred by their contract labor (i.e. caterer, florist, decorator, photographer, DJ,

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musicians, rental company, etc.) and their guests. Should damages exceed the deposit, you will be billed for the remaining balance. After the rented areas are inspected for damage and cleanliness (including trash and decoration removal), **your damage deposit fee will be returned to you from the City within 3-4 weeks** via a mailed check to the address on file.

- **Smoking:** The City of Kingsport has a **NO SMOKING** policy for all City facilities. No smoking is allowed in any Allandale facility. No open flames are allowed on the Allandale campus.
- **Candles and open flames:** No smoking, candles, open flames or smoke machines are allowed in the amphitheater dressing rooms. No bonfires or fire pits are allowed.
- **Pets are not** permitted in the amphitheater.
- **Hostess:** The Hostesses' responsibilities include ensuring all guidelines are followed, cleaning up any spills, and opening/closing the venue at the predesignated times. They are in charge of the facilities during events and are well-versed in Allandale's policies. If any problems arise at Allandale during your event they will contact the appropriate personnel. If you have questions or concerns during your event, you should contact your Hostess.
- **Lost and Found:** It is the renter's responsibility to remove all items after the event. Allandale is not responsible for items left on the premises. However, we do keep items found here in our lost and found for thirty days. It is the renter's responsibility to call and claim any items that have been left behind.
- **Grills and Smokers:** Any use of grills and/or smokers must be approved by Allandale staff, and may only be placed in pre-designated locations. Fire safety is expected to be observed at all times when using these instruments. **NO FRYING OF ANY KIND**, by order of the FIRE INSPECTOR. This includes deep frying, shallow frying, cooking bacon, and any other grease-generating items.
- **Lighting/sound:** Lighting and sound is the responsibility of the renter.
- In the event of weather-related closures or other occurrences requiring facility closure, Allandale will issue such notices through standard public information format.

Guidelines are intended to cover most commonly asked questions, but may not be exhaustive. Please consult with Allandale staff if you have any questions. Allandale reserves the right to disallow items or activities not listed here.

Our staff and management would like to thank you for your cooperation in helping make your special event successful and pleasant.